## **Introduced by Assembly Member Gallagher**

February 11, 2015

An act to amend Sections 7500.1, 7506.9, and 7507.5 of, and to add Sections 7509, 7509.1, 7509.2, and 7509.3 to, the Business and Professions Code, relating to collateral recovery.

## LEGISLATIVE COUNSEL'S DIGEST

AB 281, as introduced, Gallagher. Collateral recovery.

Existing law, the Collateral Recovery Act, provides for the licensure and regulation of repossession agencies by the Bureau of Security and Investigative Services under the supervision and control of the Director of Consumer Affairs. The chief of the bureau serves under the direction and supervision of the director. Existing law makes a violation of the act a crime. Existing law also provides for the denial of a license for specified violations of the act, and authorizes the director to assess administrative fines and penalties.

This bill would establish a Collateral Recovery Disciplinary Review Committee, to consist of 5 members to be appointed by, and to serve at the pleasure of, the Governor, for purposes of reviewing the request of a licensee to contest the assessment of an administrative fine or to appeal a denial of a license, except as specified. The bill would set forth the duties of the Collateral Recovery Disciplinary Review Committee in that regard, and would authorize the members of the committee to be paid per diem and reimbursed for actual travel expenses.

Existing law prohibits a person from performing the duties of a registrant for a licensed repossession agency unless the person has in his or her possession a valid repossessor registration card or evidence

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of a valid temporary registration or registration renewal. Existing law authorizes a person to perform the duties of a registrant for a licensee pending receipt of a registration card if the person has been approved by the bureau and carries on his or her person a hardcopy printout of the bureau's approval from the bureau's Internet Web site.

This bill would authorize a person performing the duties of a registrant to alternatively display a hardcopy printout or electronic copy of the bureau's approval from the bureau's Internet Web site or an electronic screenshot display of this information directly from the bureau's Internet Web site. The bill would also authorize a person performing the duties of a registrant for a licensee pending receipt of a registration card if the person has been approved by the bureau and carries on his or her person an electronic screenshot display of this information directly from the bureau's Internet Web site.

The Collateral Recovery Act authorizes licensed repossessors to perform repair work upon vehicles and charge owners if expressly authorized to do so.

This bill would prohibit licensed repossessors from performing, or charging for, repair work.

This bill would also make technical changes.

Because a violation of the bill's provisions under the Collateral Recovery Act would be a crime, the bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 7500.1 of the Business and Professions
- 2 Code is amended to read:
- 3 7500.1. The following terms as used in this chapter have the
- 4 meaning expressed in this section:
- 5 (a) "Advertisement" means any written or printed
- 6 communication, including a directory listing, except a free

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telephone directory listing that does not allow space for a license number.

- (b) "Assignment" means-a any written authorization by the legal owner, lienholder, lessor or lessee, or the agent of any of them, to skip trace, locate, or repossess or to collect money payment in lieu of repossession of any collateral, repossess, including, but not limited to, collateral registered under the Vehicle Code that is subject to a security agreement that contains a repossession clause. "Assignment" also means—a any written authorization by an employer to recover any collateral entrusted to an employee or former employee in possession of the collateral. A photocopy of an assignment, facsimile copy of an assignment, or electronic format of an assignment shall have the same force and effect as an original written assignment.
- (c) "Bureau" means the Bureau of Security and Investigative Services.
- (d) "Chief" means the Chief of the Bureau of Security and Investigative Services.
- (e) "Collateral" means any specific vehicle, trailer, boat, recreational vehicle, motor home, appliance, or other property that is subject to a security agreement.
- (f) "Combustibles" means any substance or article that is capable of undergoing combustion or catching fire, or that is flammable, if retained.
- (g) "Dangerous drugs" means any controlled substances as defined in Chapter 2 (commencing with Section 11053) of Division 10 of the Health and Safety Code.
- (h) "Deadly weapon" means and includes any instrument or weapon of the kind commonly known as a blackjack, slungshot, billy, sandclub, sandbag, metal knuckles, dirk, dagger, pistol, or revolver, or any other firearm, any knife having a blade longer than five inches, any razor with an unguarded blade, and any metal pipe or bar used or intended to be used as a club.
- (i) "Debtor" means any person obligated under a security agreement.
  - (j) "Department" means the Department of Consumer Affairs.
  - (k) "Director" means the Director of Consumer Affairs.
- (*l*) "Electronic format" includes, but is not limited to, a text message, e-mail, or Internet posting.

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(m) "Health hazard" means any personal effects—which that if retained would produce an unsanitary or unhealthful condition, or which might damage other personal effects.

- (n) "Legal owner" means a person holding a security interest in any collateral that is subject to a security agreement, a lien against any collateral, or an interest in any collateral that is subject to a lease agreement.
- (o) "Licensee" means an individual, partnership, limited liability company, or corporation licensed under this chapter as a repossession agency.
- (p) "Multiple licensee" means a repossession agency holding more than one repossession license under this chapter, with one fictitious trade style and ownership, conducting repossession business from additional licensed locations other than the location shown on the original license.
- (q) "Person" includes any individual, partnership, limited liability company, or corporation.
- (r) "Personal effects" means any property that is not the property of the legal owner.
- (s) "Private building" means and includes any dwelling, outbuilding, or other enclosed structure.
- (t) "Qualified certificate holder" or "qualified manager" is a person who possesses a valid qualification certificate in accordance with the provisions of Article 5 (commencing with Section 7504) and is in active control or management of, and who is a director of, the licensee's place of business.
  - (u) "Registrant" means a person registered under this chapter.
- (v) "Secured area" means and includes any fenced and locked area.
- (w) "Security agreement" means an obligation, pledge, mortgage, chattel mortgage, lease agreement, deposit, or lien, given by a debtor as security for payment or performance of his or her debt, by furnishing the creditor with a recourse to be used in case of failure in the principal obligation. "Security agreement" also includes a bailment where an employer-employee relationship exists or existed between the bailor and the bailee.
- (x) "Services" means any duty or labor to be rendered by one person for another.
- 39 (y) "Violent act" means any act that results in bodily harm or 40 injury to any party involved.

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(z) The amendments made to this section during the 2005–06 Regular Session shall not be deemed to exempt any person from the provisions of this chapter.

- SEC. 2. Section 7506.9 of the Business and Professions Code is amended to read:
- 7506.9. (a) Upon the issuance of the initial registration, reregistration, or renewal, the chief shall issue to the registrant a suitable pocket identification card. At the request of the registrant, the identification card may include a photograph of the registrant. The photograph shall be of a size prescribed by the bureau. The card shall contain the name of the licensee with whom the registrant is registered. The applicant may request to be issued an enhanced pocket card that shall be composed of durable material and may incorporate technologically advanced security features. The bureau may charge a fee sufficient to reimburse the department for costs for furnishing the enhanced pocket card. The fee charged may not exceed the actual cost for system development, maintenance, and processing necessary to provide the service, and may not exceed six dollars (\$6). If the applicant does not request an enhanced card, the department shall issue a standard card at no cost to the applicant.
- (b) Until the registration certificate is issued or denied, a person may be assigned to work with a temporary registration on a secure form prescribed by the chief, and issued by the qualified certificate holder, for a period not to exceed 120 days from the date the employment or contract commenced, provided the person signs a declaration under penalty of perjury that he or she has not been convicted of a felony or committed any other act constituting grounds for denial of a registration pursuant to Section 7506.8 (unless he or she declares that the conviction of a felony or the commission of a specified act or acts occurred prior to the issuance of a registration by the chief and the conduct was not the cause of any subsequent suspension or termination of a registration), and that he or she has read and understands the provisions of this chapter.
- (c) The chief shall issue an additional temporary registration for not less than 60 days nor more than 120 days, if the chief determines that the investigation of the applicant will take longer to complete than the initial temporary registration time period.

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- (d) No person shall perform the duties of a registrant for a licensee unless the person has in his or her possession a valid repossessor registration card or evidence of a valid temporary registration or registration renewal as described in subdivision (b) or (e) of this section or subdivision (c) of Section 7506.10. Every person, while engaged in any activity for which licensure is required, shall display his or her valid pocket card, a hardcopy printout or electronic copy of the bureau's approval from the bureau's Internet Web site, or an electronic screenshot display of this information directly from the bureau's Internet Web site as provided by regulation.
  - (e) A person may work as a registrant pending receipt of the registration card if he or she has been approved by the bureau and carries on his or her person a hardcopy printout or electronic copy of the bureau's approval from the bureau's Internet Web site, or an electronic display of this information directly from the bureau's Internet Web Site, and a valid picture identification.
  - SEC. 3. Section 7507.5 of the Business and Professions Code is amended to read:
  - 7507.5. No charge shall be made for services incurred in connection with the recovery, transportation, and storage of collateral except under terms agreed to by the legal owner at the time of the repossession authorization or specifically agreed upon at a subsequent time. Repair work may not be charged to the legal owner unless expressly authorized by him or her shall not be performed and shall not be charged to the legal owner.
  - SEC. 4. Section 7509 is added to the Business and Professions Code, to read:
  - 7509. (a) A person licensed with the bureau under this chapter may request a review by the Collateral Recovery Disciplinary Review Committee, as established in Section 7509.1, to contest the assessment of an administrative fine or to appeal a denial of a license, unless the denial is ordered by the director in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.
  - (b) A request for a review shall be by written notice to the disciplinary review committee within 30 days of the issuance of the citation and assessment or denial.
- 39 (c) Following a review by the disciplinary review committee, 40 the appellant shall be notified within 30 days, in writing, by regular

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mail, of the committee's decision. At the discretion of the disciplinary review committee, an appellant may be notified immediately of the committee's decision once it is made.

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- (d) If the appellant disagrees with the decision made by the disciplinary review committee, he or she may request a hearing in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code. A request for a hearing following a decision by the disciplinary review committee shall be by written notice to the bureau within 30 days following notice of the committee's decision.
- (e) If the appellant does not request a hearing within 30 days, the disciplinary review committee's decision shall become final.
- (f) Notwithstanding subdivisions (a) to (e), inclusive, where a hearing is held under this chapter to determine whether an application for licensure should be granted, the proceedings shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, and the director shall have all of the powers granted therein.
- SEC. 5. Section 7509.1 is added to the Business and Professions Code, to read:
- 7509.1. (a) The Governor shall appoint a Collateral Recovery Disciplinary Review Committee, and may remove any member of the committee for misconduct, incompetency, or neglect of duty. The committee shall consist of five members. Of the five members, three members shall be actively engaged in the business of owning licensed repossession agencies and two members shall be public members. None of the public members shall be licensees, certificate holders, or registrants, or engaged in any business or profession in which any part of the fees, compensation, or revenue thereof is derived from any licensee.
- 31 (b) The disciplinary review committee shall meet as frequently 32 as may be required. The members shall be paid per diem pursuant 33 to Section 103 and shall be reimbursed for actual travel expenses. 34 The members shall serve for a term of four years.
- 35 SEC. 6. Section 7509.2 is added to the Business and Professions 36 Code, to read:
- 7509.2. The Collateral Recovery Disciplinary Review
  Committee shall perform the following functions:

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(a) Affirm, rescind, or modify all appealed decisions concerning administrative fines assessed by the director or bureau against repossession agencies or their employees.

- (b) Affirm, rescind, or modify all appealed decisions concerning denial of licenses issued by the director or bureau, except denials or suspensions ordered by the director in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.
- SEC. 7. Section 7509.3 is added to the Business and Professions Code, to read:
- 7509.3. The bureau shall provide the Collateral Recovery Disciplinary Review Committee all evidence used by the bureau in reaching its decision prior to any review or appeal of that decision by the committee.
- SEC. 8. No reimbursement is required by this act pursuant to Section 6 of Article XIIIB of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California
- 23 Constitution.